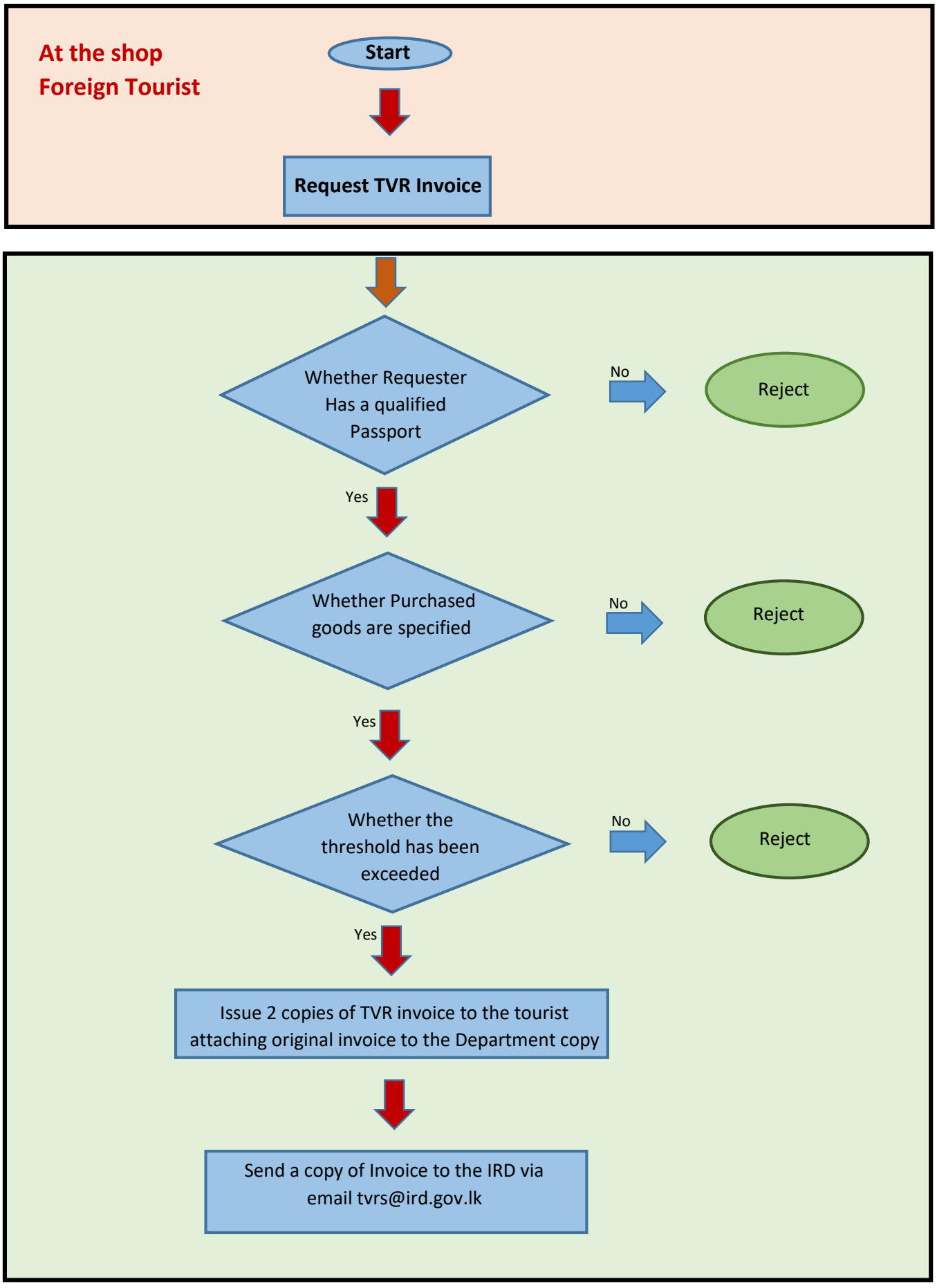
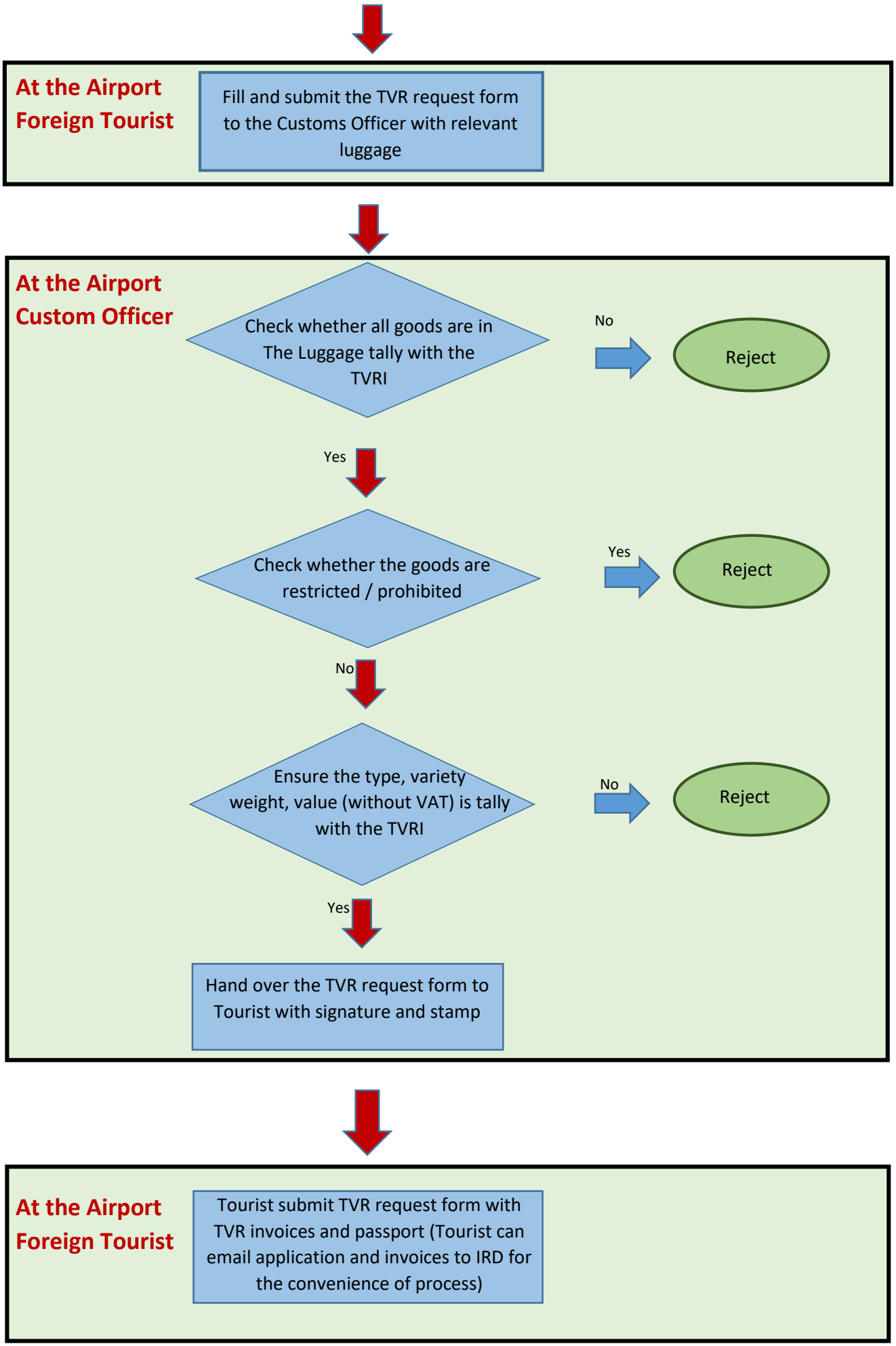
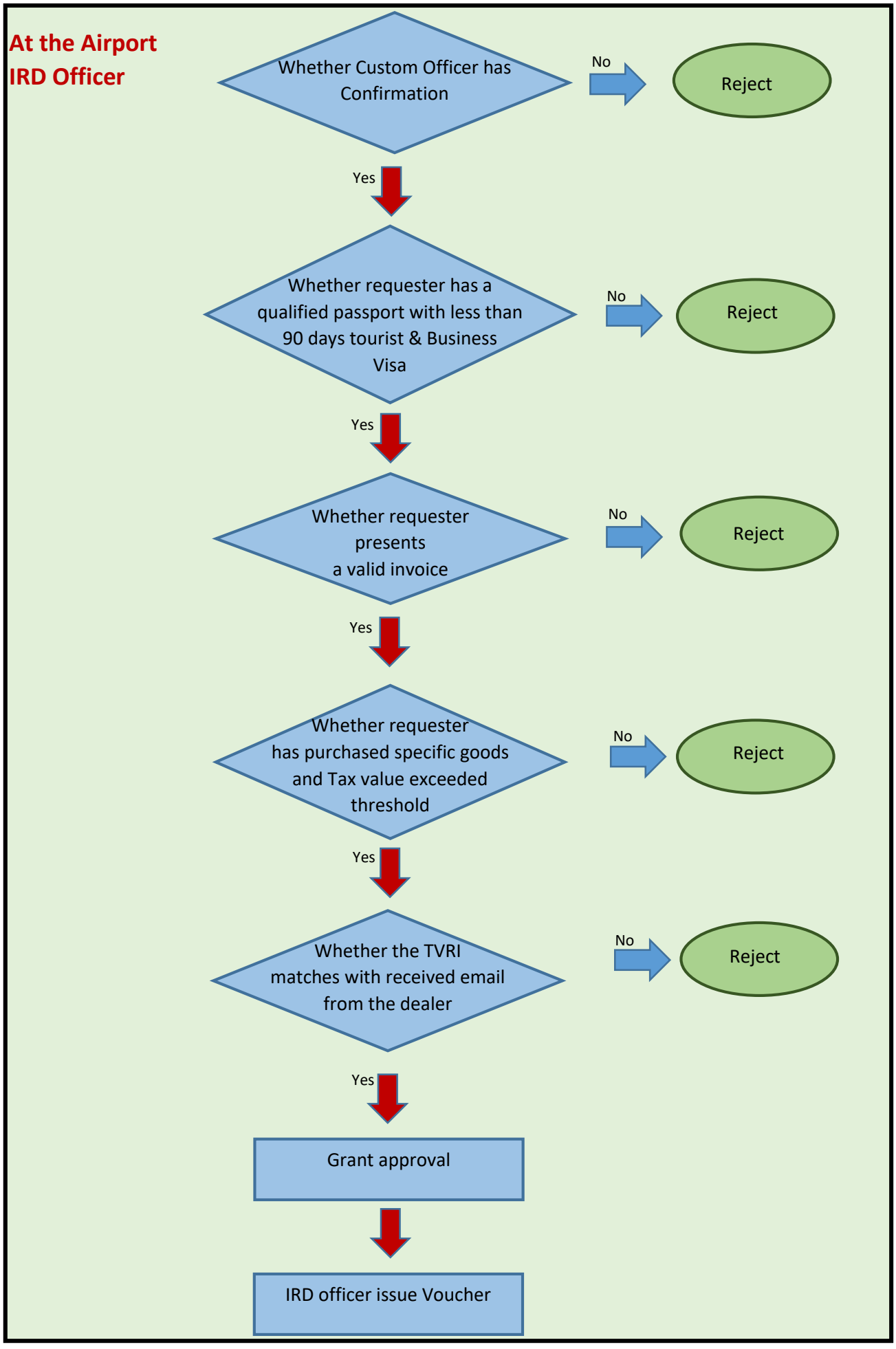
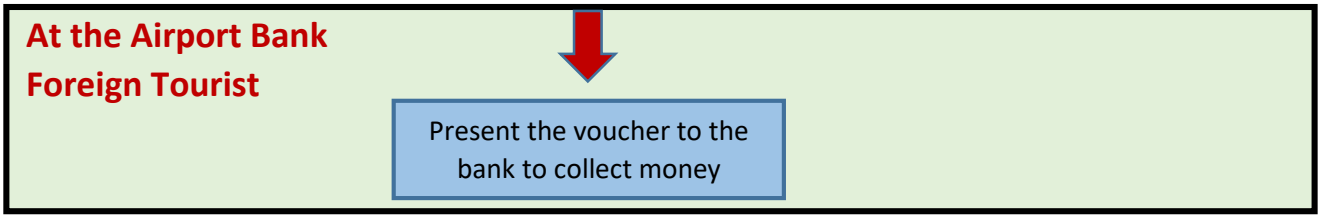
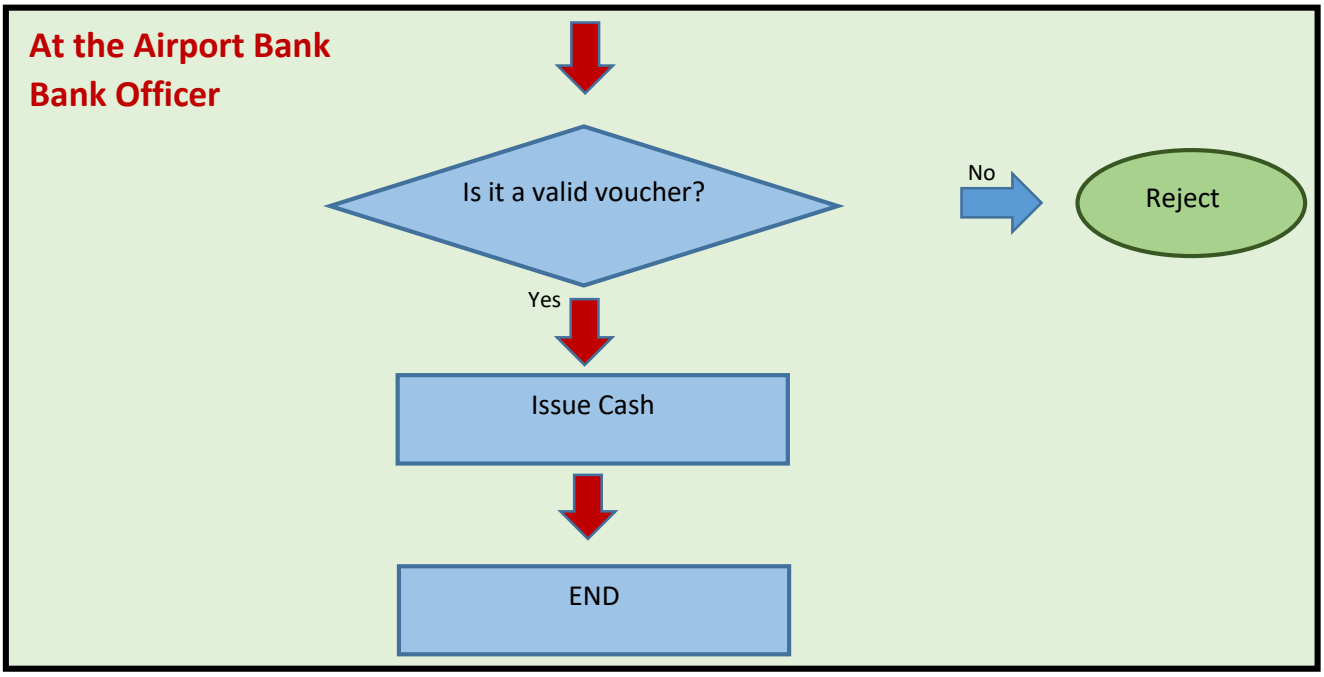
Process Flow Chart of Tourist VAT Refund Scheme




At the Airport
Foreign Tourist
Fill and submit the TVR request form to the Customs Officer with relevant luggage
At the Airport
Custom Officer
Check whether all goods are in The Luggage tally with the TVRI
No
Reject
Yes
Check whether the goods are restricted / prohibited
Yes
Reject
No
Ensure the type, variety weight, value (without VAT) is tally with the TVRI
No
Reject
Yes
Hand over the TVR request form to Tourist with signature and stamp
At the Airport
Foreign Tourist
Tourist submit TVR request form with TVR invoices and passport (Tourist can email application and invoices to IRD for the convenience of process)


At the Airport
IRD Officer
Whether Custom Officer has Confirmation
No
Reject
Yes
Whether requester has a qualified passport with less than 90 days tourist & Business Visa
No
Reject
Yes
Whether requester presents a valid invoice
No
Reject
Yes
Whether requester has purchased specific goods and Tax value exceeded threshold
No
Reject
Yes
Whether the TVRI matches with received email from the dealer
No
Reject
Yes
Grant approval
IRD officer issue Voucher


At the Airport Bank
Foreign Tourist
Present the voucher to the bank to collect money


At the Airport Bank
Bank Officer
Is it a valid voucher?
No
Reject
Yes
Issue Cash
END